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## Data Breach Update

Dear members,

On Tuesday, February 23, employees of Coast Mountain Bus Company received correspondence from TransLink about a criminal data breach that occurred in December 2020.

Recipients were informed that their personal data was compromised in the breach. The letter reviewed the security response and remediation efforts for the individual victims of the privacy breach, including a two-year subscription to a service that helps monitor for identity-related fraud that could follow a breach of this nature.

Unifor Local 111/2200 is extremely concerned about the implications of the leak. While many large companies and governments have been victim to similar attacks, it nevertheless represents a failure by the employer to fulfil its duty to uphold data privacy. The lack of information shared with the union to-date has only served to cause confusion and fuel concerns among employees of CMBC.

The February 23 letter was not prepared with union input and no notice was given, leading to further confusion among CMBC workers.

Unifor welcomes the employer's sponsorship of credit monitoring and will continue to engage in discussion about other resources for affected workers, including retirees.

Going forward, we have demanded the employer improve transparency and engage in more good-faith collaboration with elected Unifor officials. TransLink's incompetence on this issue cannot continue. We are working with our legal department on an ongoing basis to examine these issues closely.

Unifor members who experience any problems related to the TransLink data security breach are strongly encouraged to contact their shop steward. Gathering information about the impact of the cyberattack will be valuable for resolving problems as soon as possible.

In solidarity,

Handwritten signature of Balbir Mann in blue ink.

**Balbir Mann**  
Unifor Local 111 President

Handwritten signature of Mike Smith in blue ink.

**Mike Smith**  
Unifor Local 2200 President

Handwritten signature of Gavin McGarrigle in blue ink.

**Gavin McGarrigle**  
Unifor Western Regional Director

Handwritten signature of Ben Williams in blue ink.

**Ben Williams**  
Unifor National Rep